

QCC Goals Scorecard - Proposed Final Scorecard <sup>1</sup>							
QCC Goal	Proposed Measure	Year					National Benchmark
		2008	2009	2010	2011	2012	
Context and Resources	Poverty rate (below 100% FPL)	11.3%					13.2%
	By race/ethnicity	White: 11.6%					12.3%
		Black: 29.5%					33.2%
		Hispanic: 40.8%					30.6%
	Adults (25+) with 4-year college degree	21.7%					17.5%
	By race/ethnicity	White: 22.7%					21.1%
		Black: 23.1%					13.6%
		Hispanic: 10.5%					9.4%
	PCP's per 1,000 population	1.8					1.2
	Life expectancy	79.8					77.7
Health Status	Infant mortality rate (deaths per 1,000 live births)	4.8					6.9
	Adults - overweight or obese	58.0%					63.0%
	By race/ethnicity	White: 55.2%					59.6%
		Black: 63.2%					69.9%
		Hispanic: 60.2%					62.1%
	Adults - current smokers	16.0%					18.3%
	By race/ethnicity	White: 16.1%					18.7%
		Black: 17.4%					20.6%
		Hispanic: 14.9%					15.6%
	Prevalence of diabetes	7.20%					8.3%
	By race/ethnicity	White: 6.7%					7.10%
		Black: 11.1%					12.1%
		Hispanic: 8.6%					15.4%
	New HIV/AIDS cases (per 100,000 people)	8.4					23.2%
	By race/ethnicity	White: 4.3					11.5
		Black: 35.8					83.8
		Hispanic: 22.1					29.4
Health Outcomes	Age-adjusted death rate for accidents (unintentional injuries) per 100,000 population	26.7					39.8
	By race/ethnicity	White: 27.2					39.2
		Black: 25.5					42.1
		Hispanic: 24.9					31.5
	Death rate for breast cancer (per 100,000 women)	23.0					24.0
	By race/ethnicity	White: 23.2					23.3
		Black: 29.0					32.8
		Hispanic: 15.5					15.1
	Death rate for colorectal cancer (per 100,000 population)	17.6					17.5

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<b>1. Reduce the cost of health care. Reduce the annual rise in health care costs to no more than the unadjusted growth in GDP by 2012.</b>	Rate of growth in per capita health care spending						
	Rate of growth in spending by Medicaid, Medicare, commercial insurers, self-insured plans						
	Consumer cost sharing as a percentage of total premiums						
	Employee contributions toward premiums	Individual = 28%; Family = 32%; (2009)					
	Percentage of inpatient hospitalizations for all payers that are estimated to have been preventable	8% (2006)					10% (2006)
	Inpatient days per 1,000 population	688.5 (2007)					657.3 (2007)
	Inpatient beds per 1,000 population	2.5 (2007)					2.7 (2007)
	Percent of total lives covered under risk-contracting arrangements						
<b>2. Ensure patient safety and effectiveness of care.</b>	<b>Hospital Associated Infections (HAIs)</b>						
	CLABSI rate						1.93
	SSI						19.77
	Percent of surgical patients receiving appropriate care to prevent complications	90.3%					85.3%
	<b>Serious Reportable Events (SRE's)<sup>2</sup></b>						
	Number of hospitals with SRE's	65	64				
	Number of SRE's reported by hospitals	338	383				
	Falls	224	199				
	Surgical events	62	76				
	Care management events	26	78				
	<b>Hospital Readmissions</b>						
	Short-stay nursing home residents with a hospital readmission within 30 days	19.5%					20.8%
	Medicare 15- and 30-day readmissions	19.4%					17.5%
	<b>Preventive Care</b>						
	Children 19-25 months with recommended vaccines	91.1%					85.7%
	Children 3-6 years who saw their PCP in the past year						
	Adults who did not visit the dentist in the past year	20.7%					28.7%
	By race/ethnicity	White: 20.8%					26.5%
		Black: 29.5%					38.1%
		Hispanic: 28.4%					38.9%
	Children who did not visit the dentist in the past year	16.20%					21.6%
	By race/ethnicity	White: 13.8%					19.1%
		Black: 18.0%					21.7%
		Hispanic: 26.2%					28.5%
	Women (40+) who have had a mammogram in the past two years	87.3%					79.5%
	By race/ethnicity	White: 84.8%					75.9%
		Black: 86.6%					79.3%
		Hispanic: 88.6%					73.5%
	Adults (50+) who have ever had a sigmoidoscopy or a colonoscopy	71.4%					62.2%
	High risk nursing home patients with pressure sores	10.9%					11.5%

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3. Improve screening for and management of chronic illnesses in the community	<b>Diabetes</b>						
	Avoidable hospitalization rate for patients with long-term diabetes complications (number of admissions per 100,000 population)	126.0					124.9
	By race/ethnicity	White: 105					N/A
		Black: 273					
		Hispanic: 107					
	Diabetes patients with HbA1c - Poor Blood Sugar Control	17.5%					28.4%
	<b>Asthma</b>						
	Avoidable hospitalization rate - adult (number of admissions per 100,000 population)	156					120.0
	By race/ethnicity	White: 120					N/A
		Black: 336					
		Hispanic: 189					
	Pediatric ED visit rate (per 100,000 population)						2330.6
	Adult ED visit rate (per 100,000 population)						1815.6
	<b>Heart Disease</b>						
	Avoidable hospitalization rate for patients with CHF (number of admissions per 100,000 population)	416					476.4
	By race/ethnicity	White: 436					N/A
		Black: 578					
		Hispanic: 198					
	Cholesterol management for patients with cardiovascular conditions (Cholesterol (LDL-C) - Good Control)	67.9%					59.7%
	Persistence of beta blocker treatment 6 months after a heart attack						
	<b>Behavioral/Mental Health</b>						
	Children who received needed mental health care in the past year	66.6%					63.0%
	Antidepressant medication management (% of patients diagnosed with depression who filled a prescription for at least a 3-month supply of their medication)	66.8%					63.1%

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4. Develop and provide useful measurements of or approaches to quality in areas of health care for which current data are inadequate or current approaches are unsuccessful.	<b>End of Life Care</b>						
	State status in gaining endorsement from the National POLST Paradigm Task Force	Developing program					7 states have an endorsed program
	Percent of health care settings with a palliative care program						
	Hospitals	50%					53%
	Nursing Homes/SNFs						
	Home Health Care						
	<b>Care Transitions</b>						
	Follow-up after hospitalization for mental illness						
	MA skilled nursing facilities participating in the Advancing Excellence Program who use the "Advance Care Planning Module"						
6. Promote quality improvement through transparency.	Average monthly hits to MHCO	2586					N/A
	Patients who access medical records through an online portal						

#### Footnotes

<sup>1</sup> - Where available, data for measures is provided by race and/or ethnicity

<sup>2</sup> - The numbers of SREs reported by hospitals are likely to increase before they decrease, as hospitals become more comfortable with reporting this measure